



SaaS Data Resilience Checklist

Identify, manage and mitigate SaaS data risks for your enterprise

About This Checklist

With the rapid adoption of SaaS application usage in business, a gap has emerged in how data resilience is managed and how risks are mitigated. We created this guide in conjunction with Atlassian Platinum Partner, Praecipio, to support IT management in your evaluation and management of SaaS data resilience risk.

Although this checklist is built with Atlassian administrators in mind, it is also relevant to other SaaS applications that you may utilize within your organization.



Create a SaaS Risk Profile for your business

- Discover SaaS usage in your business.
- Use SaaS management tool to aid the discovery process, if it is already being used in your organization.

Alternatively

- Engage the various departments in your org to discover SaaS applications being used
- Work with finance and procurement to uncover SaaS applications charges
- Audit authentication tools for SaaS application logins



Identify Risk for each of the SaaS apps

- Understand the shared responsibility model of each of the SaaS platforms
- Review vendor's internal operations and governance - as an example review the SOC2 report of the vendor
- Map your compliance requirements to what the vendor provides



Quantify the impact of SaaS data loss or service disruption to your business:

- Prioritize each of the SaaS platforms in criticality tiers
- Document the business impact for each of the SaaS platforms being used based on the priority tiers
- Test the impact of disruption by a tabletop exercise



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Mitigate your risks by

Protecting your SaaS data

- Backup your SaaS data using, vendor provided mechanisms, third party solutions or Vendor provided ODBC connector where applicable
- Test various restore scenarios

Build in legal protections with your vendors

- Address resiliency during the contracting process by focusing on the service-level agreements (SLAs).
- Explore options for sharing risk related to operational loss of service

Reduce security risk by limiting footprint

- Limit data and access to only what is necessary and that you can secure
- Follow SaaS security best practices - Use SaaS security posture management tools to enforce enterprise identity, authentication, and RBAC policies, ensure data is encrypted at all times,
- continuous review and monitoring of your SaaS tools.

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Get Strategic Support

with Praecipio

Contact Praecipio for an assessment of your Atlassian infrastructure, including current applications, integrations, and customizations – to understand the complexity and level of effort required to migrate your instance to the cloud.

We'll also provide insight into any specific security considerations.

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